

Warrior River Water Authority

8900 Lock 17 Road

Bessemer, AL 35023

Ph: 205-491-7721 Fax 205-491-7704

Email: wrwa@warriorriverwater.com

**Residential Application
for Service**

Activation of service requirements: Complete application, valid photo ID, Deposit and applicable fees paid and provide a copy of the Property Deed or Rental/Lease Agreement.

Applicant Name: _____

Service Address: _____

Mailing Address (if different than service address): _____

If you have had service with WRWA in your name before please provide address:

Home Phone: (____) _____ - _____ Cell Phone (____) _____ - _____

Work Phone: (____) _____ - _____ Last 4 of Social: _____ Date of Birth: _____

Spouse Name: _____ Last 4 of Social: _____ Date of Birth: _____

Spouse Phone Number: (____) _____ - _____

Email Address: _____ Check here for email statements:

****If you receive email statements you will not receive a paper statement**

Emergency Contact (someone other than numbers listed above that can be contacted if you are unavailable)

Contact Name: _____ Phone Number: _____

I, the undersigned water user, hereby, agree to abide by the Warrior River Water Authority's Water User Agreement as required by the By-Laws of The Warrior River Water Authority.

Signature: _____ Date: _____

For Office Use Only

Application Number: _____ Full Application & Deed/Lease Received: _____ Deposit Paid: _____

- Active accounts are billed monthly
- Payment is due upon receipt of statement and is late after date specified on statement
- Minimum charges apply even if services are not used
- Bills are sent by regular mail unless e-bill is requested
- Payment methods: Mail, bank draft, in office, by phone, after-hours night depository or online. Payments made online and by phone will be subject to a convenience fee
- Failure to receive bill does not excuse customer from responsibility to pay bill on or before delinquent date
- A penalty will be assessed if not paid by date specified
- Services are subject to disconnection if not paid by date specified
- If disconnection occurs, payment in full with a reconnect fee must be paid before 2:00 p.m. for service to be restored same day.
- A tender of payment by check or draft which is returned unpaid will result in a return item fee & possible disconnection of services if not cleared within 5 business days
- Tampering with meters is a violation and is subject to immediate disconnection, prosecution, and reimbursement to Warrior River Water Authority for all expenses incurred
- Customers are responsible for keeping the utility easement clear and unobstructed for the purpose of maintenance, operation, and meter reading at all times.
- Customers are responsible for payment of services used at this location (and any other location that you transfer service to/from) until you notify Warrior River Water Authority to Discontinue Service
- Customers are subject to all rules, policies, ordinances and rates that are presently in place or which might be adopted in the future

WATER USERS AGREEMENT

THIS AGREEMENT between the Warrior River Water Authority (WRWA), a public Corporation organized and existing under and by virtue of the laws of the State of Alabama, here-in after called the Corporation, and the undersigned water user, hereinafter called the Water User.

WITNESSETH: That, whereas: the Water User desires to purchase water for domestic, commercial, agricultural, industrial, or other uses, from the Corporation and to enter into a Water Users Agreement as required by the By-Laws of the Corporation.

NOW, THEREFORE, in consideration of the mutual covenants, promises and agreements herein contained, it is hereby understood and agreed:

1. The Corporation shall furnish, subject to the limitations as provided for in the By-Laws, Service Policy, and Rules and Regulations for such reasonable quantity of water as the Water User may desire and the Corporation is able to supply in connection with the User's occupancy of property located at

2. The Water Users service line shall connect with the distribution system of the Corporation at the place designated by the Corporation, provided that the Corporation has determined in advance that the Corporation's water system has sufficient capacity to permit delivery of water to that point.
3. The Water User agrees to abide by the Warrior River Water Authority's water service policy.
4. The Corporation shall make the final determination in any question of location of any service line connection to its distribution system and shall determine any allocation of water supply to Water Users in the event of a water shortage and/or enactment of the Corporation's Water Conservation Plan.
5. The Corporation may shut off the water of a Water User who allows a connection or extension to be made to the User's service line for the purpose of supplying water to another user. There shall be one meter per livable dwelling and/or location unless specific written authorization by the Corporation indicates otherwise.
6. The Water User shall pay for water delivered at such rates, time and place as shall be determined by the Corporation.
The Corporation shall have exclusive right to use the cutoff valve and water meter and to turn water service on and off.
7. Payments are due upon receipt of bill.
8. The failure of a Water User to pay water charges duly imposed shall result in the automatic imposition of the following penalties:
 - A. Non-payment before delinquent date will be subject to a penalty of ten (10%) percent of the delinquent account.
 - B. Non-payment within thirty (30) days from the delinquent date will result in the water being shut off to the Water User's property.
 - C. Non-payment for fifty (50) days after original delinquent date will allow the Corporation, in addition to all other rights and remedies, to terminate this agreement and in such event, the Water User shall not be entitled to receive, nor the Corporation obligated to supply any water.
 - D. Water User shall be responsible for all costs, including attorney's fees, associated with collection of monies owed by the Water User.
9. If it becomes necessary for the Corporation to shut off the water to a Water User's property, **a fee amount per the current WRWA fee schedule will be charged for reconnection of the service.**

The foregoing notwithstanding, the Corporation reserves the right to make or amend the By-Laws or the Rules and Regulations of the System from time to time, and the Water User agrees to abide by such changes upon notice thereof.

Receipt of _____ is hereby acknowledged by the Corporation. In the event that for any reason the Water Service is not established, any sums not expended in investigation of the water service request or for other miscellaneous expenses will be refunded to the Water User.

The user understands that a refundable security deposit will be collected upon connection of service; which said security deposit shall be applicable to any unpaid balance owed by the user to the Corporation for water service rendered and not paid for.

Date: _____

Name: (Print) _____

Signature _____

FOR OFFICE USE ONLY
Warrior River Water Authority
By: _____
Account Number: _____

WARRIOR RIVER WATER AUTHORITY SERVICE POLICY

1. The Water User shall install and maintain at Water User's own expense a service line which shall begin at a point designated by the Corporation at Water User's property line and extend to the dwelling and other portions of premises.
2. The Water User shall engage a plumber or other qualified person to install the service line from the property line to the main.
3. No service line may be connected to a water main of the WRWA unless it conforms to the following requirements.
 - (A) Excavation Permit shall be required from State, County, or City, whichever has jurisdiction in area before meter installation and tapping of main. Standard ¾-inch or 1-inch services shall be performed by WRWA. Services larger than 1-inch shall be coordinated with WRWA and performed by the Water User's Contractor who must be approved to perform the work by WRWA.
 - (B) On standard residential services 1-inch and under in size, the service line shall consist of new Type "K" copper tubing or Municipex Type A pex. Materials for larger meter installations will be as specified by WRWA on a case-by-case basis. Other materials may be approved at the sole discretion of WRWA.
 - (C) An approved cut-off valve and meter box shall be installed either off the Water User's premises, or upon the Water User's property, within three (3) feet of the property line. **WRWA shall have exclusive right to use such cut-off valve and water meter and to turn water service on and off.**
 - (D) The Water User shall install not less than ten feet (10') of Type K copper or Type A pex on the Water User's side of the meter, and no opening or fixture shall be permitted within ten feet (10') of the meter.
 - (E) There shall be a workable ball valve installed immediately downstream of the meter onto the meter coupling on the Water User's side of meter. On standard residential services 1-inch and under in size, there shall be an approved brass dual check valve (Watts Dual Check #7 or the equal) to be installed directly downstream of the ball valve. On non-standard or services larger than 1-inch in size, a testable backflow prevention device is required and shall be determined on a case-by-case basis. The workable ball valve and approved backflow prevention device shall both be installed before being approved to tap the WRWA main.
 - (F) There shall be no cross connections or connections to any source of water that are not approved by the Alabama Department of Environmental Management (ADEM). Private wells, springs, and/or other sources must be physically disconnected from the public water supply.
4. For standard residential services 1-inch and under, the service trench shall be opened to a minimum depth required, from the property line to the WRWA main, and the entire main shall be exposed so that WRWA's tapping crew may make the connection of the service line to the WRWA main. The Water User (or agent thereof) must notify WRWA that the service trench is open and ready for inspection. The service trench shall remain open and exposed until it is inspected and shall not be backfilled until the service line and connections are approved by WRWA. When the service line has been approved by WRWA, the meter and tap to the main line will be installed.
5. The Water User (or agent thereof) shall be responsible for maintaining all necessary precautions to warn the traveling public of any open ditches/trenches, unevenness in the roads, sidewalks, or way upon which the traveling public shall pass; and the Water User (or agent thereof) shall be responsible for backfilling and replacing all sidewalks, curbs and guttering, paved streets, and other way to their original condition. Should any person be injured, or any property damaged as a result of the opening of said service trench, the Water User (or agent thereof) shall be fully responsible therefore. The Water User (or agent thereof) shall hold WRWA harmless for any property damage or for any injuries that may be sustained by the traveling public. The Water User (or agent thereof) shall be responsible for any damages to the water main during excavation.
6. When the foregoing requirements have been met, and all areas affected by installation of the service line have been restored to their original condition, then the service line and all connections shall become the exclusive property of WRWA and WRWA shall be responsible for the maintenance of the service line and its connections from the WRWA main to the meter. For new services installed, the Water User shall warranty all work performed by the Water User's Contractor for a minimum of one (1) year. The Water User shall be responsible for any and all maintenance on the Water User's side of the meter.